



The library does not endorse the services listed below. Consumers are encouraged to do their due diligence prior to using a service. Conditions and limitations may apply.

## Free Assistance by Phone

### The AARP

Tax filing assistance available over the phone. Members will file their own taxes online, so a computer and internet connection are needed. A volunteer will walk them through the process. To request assistance, complete this [form](#).

## Free Online Preparation/Filing

### IRS Free File

See the list and conditions [here](#).

For simple online forms and filing without significant assistance, click [here](#).

### Other

#### Jackson Hewitt Tax Service

For first responders: **H&R Block**

## Paid Online | By Phone | In-person Preparation & Filing

### Online

[H&R Block](#)

[Jackson Hewitt Tax Service](#)

### Local

#### H&R Block

56 W Dundee Rd  
Buffalo Grove, IL  
60089  
847-541-8818  
[Hrblock.com](http://Hrblock.com)

#### H&R Block

91 W Rand Rd  
Arlington Heights, IL  
60004  
847-398-6480  
[Hrblock.com](http://Hrblock.com)

#### Block Advisors (H&R Block)

3325 N Arlington  
Heights Rd  
Arlington Heights, IL  
60004  
847-253-3305

Clients encouraged to use their drop-off services, virtual Tax Pro Go service, and/or DIY offerings, including live help through Online Assistance.

For high-risk individuals who need in-person services, they can serve you outside of regular office hours to help reduce contact with others.



## Tax Aides / Preparers

### **Serbin & Company / ASN Group**

8 N Schoenbeck Rd  
Wheeling, IL 60090  
1-847-520-4144  
[info@asn CPA.com](mailto:info@asn CPA.com)  
[asn CPA.com](http://asn CPA.com)

No in-person meetings. Documents can be dropped off, faxed, emailed or mailed to their location; phone calls are their only communication method.

### **United States Tax Services**

251 N Milwaukee Ave, Suite 1025  
Buffalo Grove, IL 60089  
1-800-913-0809 (phone)  
1-224-676-3577 (SMS)  
[contact@unitedstatestaxservices.us](mailto:contact@unitedstatestaxservices.us)  
[unitedstatestaxservices.us](http://unitedstatestaxservices.us)  
[facebook.com/unitedstatestaxservices/](https://facebook.com/unitedstatestaxservices/)

In-person or remote. Services in English, Lithuanian, Ukrainian and Russian.